



CPAO/IT&Tech/Bank Performance/37 Vol(iv)/2024-25/6.476/53

Dated: 24.07.2024

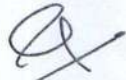
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Office Memorandum

Subject: To safeguard the interest of pensioners from fraudsters-reg.

It was earlier requested to Heads of all the CPPCs via e-mail dated 21.06.2024 to alert all the pensioners to be cautious from fraudsters and their forgery activities. In this regard, it is informed that fraudsters are impersonating officials from the Central Pension Accounting Office (CPAO), Bhikaji Cama Place, New Delhi, and contacting pensioners. These scammers are sending forms via WhatsApp, claiming that failure to fill them out will result in stoppage of pension payments for next month. And believing it as a genuine call, our innocent pensioners/family pensioners fall into the trap of fraudsters.

2. Hence, it is again solicited to all the CPPCs to inform all the pensioners to be cautious and not fall victim to these scams and to guide them not to share their personal information, including their PPO number, Date of Birth, and Bank Account details with anyone. Moreover, CPAO, Banks and other Government agencies will never request such information from pensioners.
3. It is, therefore, requested to take necessary action at your end for saving valuable pensioners from such fraudsters and their forgery activities.


(Sh. Vaibhav Chandrakant Ghalme)
Controller of Accounts (CPAO)

To,

1. **GMs/DGMs of CPPCs of all Authorised Banks**

Copy to:-

1. PS to CCP
2. PA to CA
3. NIC (CPAO)